

**The simplest wireless call bell system  
with latest advanced technology!**



**Our customers are**

- Small retirement homes
- Hospices
- Residential care homes for people with disabilities or acquired brain injury
- Hospital with overflow emergency rooms or re-designed specialized care units
- Retirement homes that need to replace or add just a few call stations when their existing system can no longer be repaired, or is too expensive to replace in entirety

**Benefits – in functionality and cost**

- All wireless, no cabling, easily installed by your own staff – can be up and running in minutes
- Mobility for your staff – can receive alarms on their pagers immediately wherever they are in the facility
- You can add one or a few call bells anytime, anywhere
- Always operational, even during a power failure – since all call bells and pagers run on replaceable batteries
- Fully redundant system – with a spare call bell or pager, you are never out of service
- No service calls – great for facilities located away from urban areas
- Portable pendants for staff security can send 'code white' alerts

### **Bed Station with Push Button Call Cord**



#### **Operates wirelessly**

This bed station is wireless, which means that it can be wall-mounted, or installed directly on a bed and the bed could be moved into an emergency overflow room or in a hallway, without having to disconnect or reconnect anything.

#### **Calling for help**

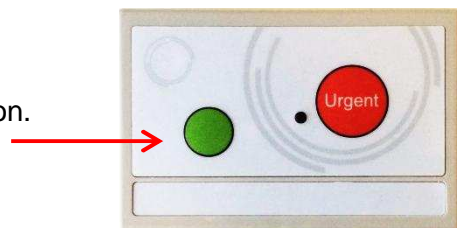
Patients or residents can press a call cord button, just like in a normal hospital bed. The push button call cord connects into the bed station as shown above.



Or, they can also press the red 'Urgent' button on the face of the call station.

#### **Resetting an alarm**

Resetting the alarm is handled by pressing the green button.



**For people with limited dexterity**

**Call Cord Pad**

This device is a round, flattened call cord pad that works great for people who have limited hand dexterity. The pad is 3 inches in diameter, comes with a security clip and is waterproof. Some facilities also use it in a tub room for easier access than a pull cord.

This call cord utilizes a mechanical switch in the pad that can be activated by slight pressure from the hand, arm or body, or can even be positioned under the resident's chin. It comes with a security clip.



**Call Cord ultra-sensitive Touch Plate**

This touch plate features a large, ultra-sensitive touch plate surface that can be easily pressed by a hand, foot, elbow, chin, etc.

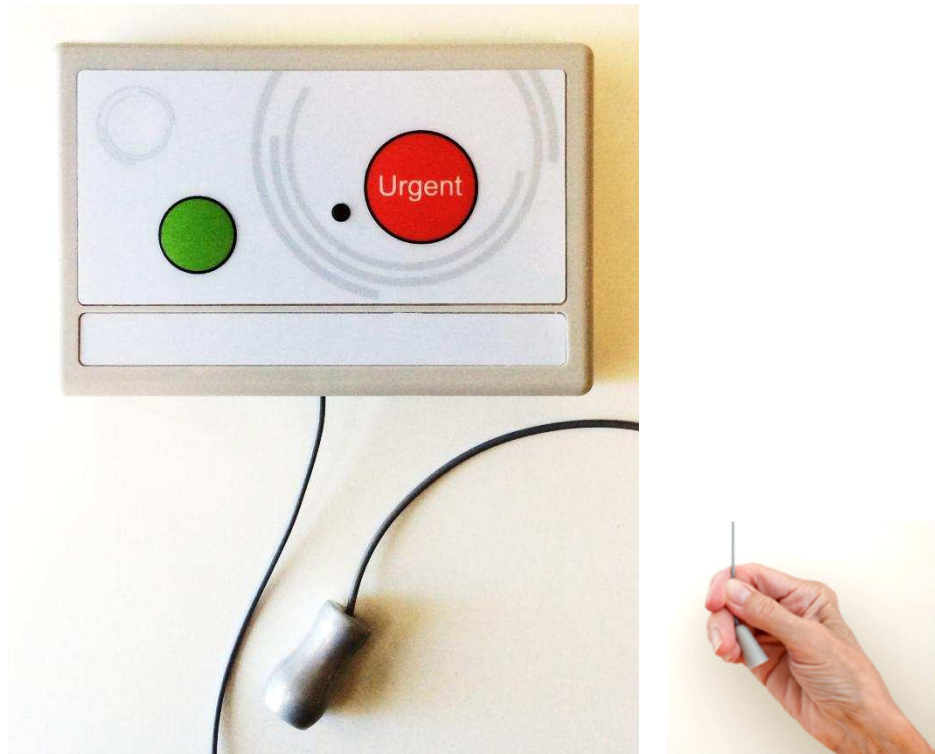
The tent design with security clip and Velcro® attachment methods allow for multiple positioning possibilities to make it simple and convenient for people to use.



**Safety feature when unplugged**

Should a call cord get disconnected accidentally from a call station, a message will be transmitted to a pager to alert the staff.

### Pull Cord Station



A wireless, wall-mountable pull cord is also available for resident washrooms or common areas such as an activities room or exercise room.

#### **Staff needs assistance button**

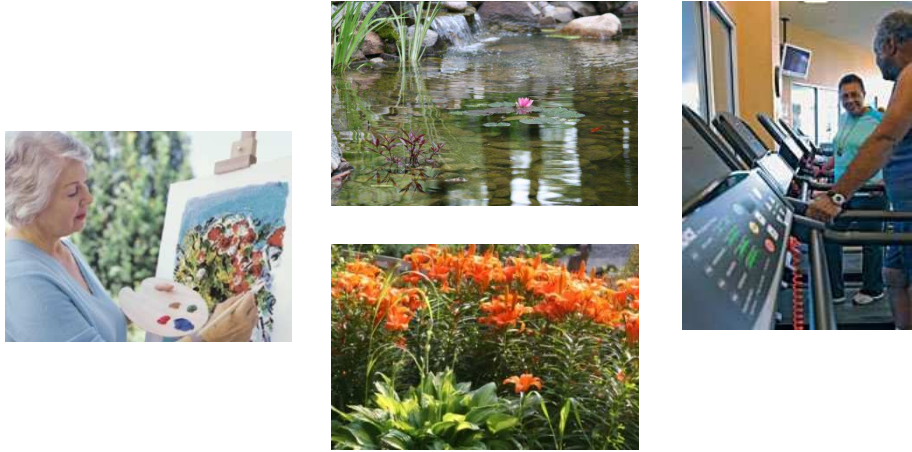
If upon reaching a resident, the responder needs help from colleagues, he/she can press a hidden button within the small grey circle on the top left corner of the call station to summon help.



A "Staff Assistance" message will be sent to the pagers.

### Personal Pendant

This pendant provides mobility and protection for residents when moving about in their room or anywhere else in a retirement home or hospice, often even in the garden.



The pendant also has the ability to send a message directly to pagers, identifying the room or which resident called for help.

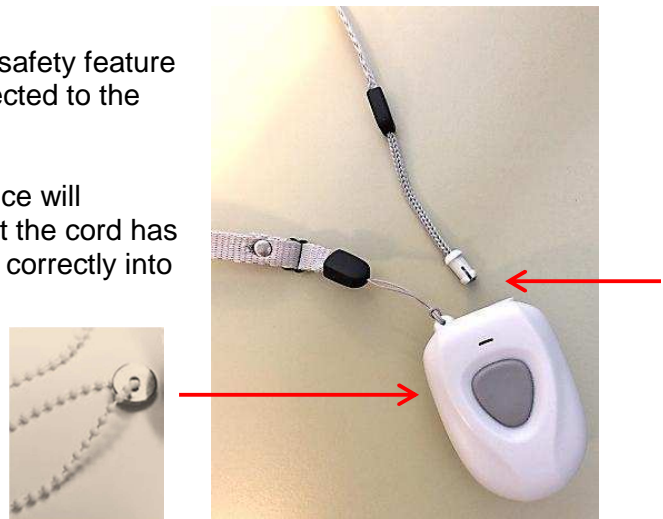
#### Neck cord safety pull-out

The neck cord of this pendant has a breakaway safety feature for the resident. An internal button is also connected to the neck cord.

When this cord is pulled from its socket, the device will transmit a message to the pagers to indicate that the cord has been disconnected, until the cord is placed back correctly into its socket.

#### Resetting an alarm

An alarm is reset by swiping a magnet on the side of the pendant.



#### 'Code White' alert for staff protection

Whenever a staff member is in need of assistance, due to an emergency or a violent attack, they can press their own portable call button to summon help. A message will immediately be transmitted to pagers, indicating 'Staff Emergency' or simply, 'Code White'.

## **Other powerful benefits**

### **For added peace of mind, an LED indicator light**

Whenever residents press their call station, the call cord pad, or their portable pendant, they are reassured that their call for help went through by seeing an LED indicator light up.

### **Green conscious – call bell batteries are replaceable**

Batteries in both types of call stations and the pendant are easily replaceable. They are available at any Canadian Tire or Walmart store.

### **Call bells are all supervised, with low battery notification**

Whenever the battery gets low in a call station or a pendant, messages displaying “Low Battery” will be transmitted to the pagers to alert you.

Low battery messages will repeat until the battery is nearly expired, then a ‘Shutdown’ message will be transmitted to the pagers, alerting you with advance notice that the call station or pendant will shortly be no longer functional.

### **System with redundancy – never without service**

With having on hand a single spare portable and a pager, you can ensure that your call bell system will never be out of service. It is that simple. For example, on a Sunday afternoon, should a call bell become lost or broken, by providing your resident with the spare pendant, that resident is again protected within minutes, without interruption of service.

### **No service calls required – great if located away from urban centres**

Our call bells are engineered with a high standard of reliability and quality. Add redundancy to this call bell system, and you can eliminate the need for service calls. You can thus be especially comforted that your call bell system is always functioning perfectly. This can be most reassuring for those facilities which are located away from urban centres. Often times, out of town service calls can be expensive.

### **Full operation during power failure**

A great advantage of this system is that it is wireless, meaning that it is always functional, even during a power failure.

Since pagers also function on batteries and with alarm messages being transmitted directly to pagers, no part of your call bell system is reliant on power to function.

### **Mobility for your staff**

And not having to go check at an annunciator panel, means mobility for your staff. Wherever they are located when an alarm is activated, your staff gets the alarm information immediately on their pagers.

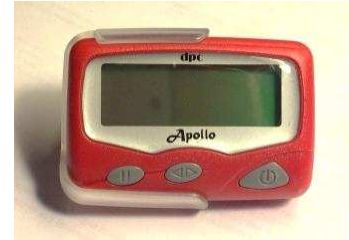
## Messages to the Pagers

### Pager message identifies Room or Bed

Call stations can be programmed to display on the pagers the room or bed number, or room name if from a common area, where an alarm was activated.

Pagers can also be assigned to different areas of a floor.

The name of the resident can also be on the message, if he or she activated their personal pendant



### Messages will repeat until reset

The message on the pagers will repeat for example, every three minutes until reset. Repeat time is programmable.

### Staff will be advised when alarm is reset

When an alarm is reset, a message will be sent to the pagers to let other responders know that the alarm has been reset and that someone has attended to the call for help.

### Typical pager messages

The following shows how the messages will appear on the pagers:

When call station or pendant is pressed

Help Room 3

When staff assistance button is pressed on a call station

Staff Assistance Room 3

When an alarm is cleared

Reset Room 3

When a call station or pendant battery gets low

Low Battery Room 3

Shutdown notification when battery is expiring

Shutdown Room 3

## **LED Wall Display Signs**

As an alternative to pagers, alarms can also be transmitted to LED wall display signs.

At a glance down the hall, alarms can be viewed easily vs. staff having to carry pagers. They are especially helpful when located at a nursing station or in different wings.

The message on the display sign remains until the alarm is reset. Once reset, the message simply disappears.



The wall display sign measures 24 inches x 6 inches. It can display either information on one line or two lines. Messages can scroll, if required. A short audible alarm can also be enabled.

## **Programmer and/or Software for future changes**

All transmitters and pagers are normally programmed per your requirements and tested before shipping. For example, a call station could be programmed to be identified as 'Room 5' or 'Tub Room', or the pendant as 'Mary Smith Room 10'.

However, a programmer and/or software is available for customers, to do their own should they wish in future to change room numbers or names, if they decide to move call stations around for different use or re-assign portable call buttons to different residents.

## **Easily installed by your own Staff**

No technician is required to install these call bells. Installation can easily be done by your own staff.

With call stations, all that is required is to mount a unit on a wall. With portable pendants, your staff only needs to hand them out to your residents. And as for the pagers, it is simply a matter of your staff learning how to read and delete messages. All parts of the call bell system are fully operational right out of the box.

## **Customer Support**

As with all our other systems, **eCall** ONTARIO provides with these call bells, a simple, user-friendly manual for all designated users on the operation of the call bells and pagers, as well as technical support 24/7, by toll-free telephone or email.